



S E R V I C E I N F O R M A T I O N

Dear customer,

in the course of the work configuration of our transceivers AR6201 became with the S/N 302 to 576 a too high value set in the device configuration for the "squellch shutoff delay".

Thereby you will ascertain after every end of a receipt message for approx. 2 seconds a random noise of the receiver. During high activity on the listening frequency this effect is relatively annoying. None of the other device functions are affected through this effect in no manner.

Should your AR6201 be affected, we ask you to send the device directly to our customer service for a change of the SQL shutoff delay into suitable on 0.2 seconds. Regrettably, you have via the set-up menu of the device no access to this value setting.

Therefore, we will handle all returned units with highest priority and send them back to you quickest. Please, use the attached sticker for special identification of the returned unit.

We apologize for the inconveniences which originate to you through this and thank you very much for your support in this matter.

Should you still have questions, please contact our customer service under the telephone number to + 49 (0) 7229-305265 (Mrs. Meissner).

Best regards

- Becker Avionics Team -